

RESERVATIONS: Please visit **www.cattravelgroup.com**, call 404-369-3825 or contact us via email at kari@cattravelgroup.com.

IDENTIFICATION: Guests are required to make reservations in the full name that is listed on his/her government document they will use for travel. If you need to make any changes to a name after travel documents have been issued, clients will be responsible for all name change fees, if applicable.

PASSPORTS, VISAS & TRAVEL REQUIREMENTS: Passengers are responsible for ensuring that they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of travel. Some countries require a full blank "VISA" page in the passport for stamping purposes. Any information provided on travel description pertains to US citizens only. Non-US citizens should check with the respective consulate of the country(s) to be visited for current entry requirements. We strongly suggest all cruise passengers to have a valid passport in their possession while cruising. Passengers are responsible for any shots, testing etc. that may be required before travel.

TRAVEL DOCUMENTS: Provided full payment is received no later than your Final Payment Due date, travel documents and travel instructions will be sent via email and/or mail 30 days or earlier prior to travel. If paper documents are requested when e-documents are available, documents will be delivered via USPS approximately 14-21 days prior, and a fee of \$30 will apply. A complete street address is required (no PO boxes).

LEGAL: Travelers also are responsible to be aware if any past criminal activity which may impede their boarding an airplane or leaving the United States, which may include, but not limited to unpaid federal loans, declared incompetence, owed large sum of child support, convicted drug trafficking, under federal arrest or subpoena, forbidden by court order, parole, or probation. Canada will not allow entrance if you have ever had a drunken driving conviction. Travelers are recommended to contact their attorney for legal advice should any of these apply to them. By embarking upon his/her travel, the travelers voluntarily assume all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks and is advised to obtain appropriate insurance coverage against them.

Traveler agrees to abide by all applicable domestic and international laws and regulations in the countries of travel and residency, regardless of length of time in said countries. If questioning, apprehension/arrest, detainment, punishment, or incarceration by lawful authorities occurs, Chasing Adventures Together/dba Cat Travel Group shall not be responsible or liable, either legally, financially or otherwise, for Traveler's actions or release.

PAYMENTS: Our merchant account is with PayPal. This will allow our clients to make payments through PayPal or major credit cards. We also accept payments of checks and money order by mail. These payments must be received in full 60 days before travel. Checks and money orders must be made payable to: Cat Travel Group, (please enter the name of the trip in the memo line or enter your invoice # if you have one.) We also accept payments by phone with a major credit or debit card. Clients should know that even though they have paid for a vacation package or segments in advance, hotels, airlines, rental car companies and other vendors may ask for a credit card to be used for incidental charges, baggage fees, rental car guarantee, etc. Never travel without a credit card which can be used for these purposes. If you are using a debit card for your travel charges you should expect that cash/credit holds can be placed on your account for several days which may affect your spending cash.



REFUNDS: All payments to Chasing Adventures Together/dba Cat Travel Group are non-refundable and non-transferable. Traveler understands that Chasing Adventures Together/dba Cat Travel Group offers travel services, events, and activities to customers, which are provided by separate and independent vendors. Chasing Adventures Together/dba Cat Travel Group does not operate, control, or otherwise provide the services of these vendors. Hence, customer understands and agrees that Chasing Adventures Together/dba Cat Travel Group is not responsible for any operating failure, delay, loss, damage, or injury to Traveler or any resulting claims or damages arising as a result. Further, Chasing Adventures Together/dba Cat Travel Group does not and cannot guarantee a certain outcome or a particular result in conjunction with any travel, activities, or events arranged by Chasing Adventures Together/dba Cat Travel Group will use its best professional efforts to achieve a successful outcome, Chasing Adventures Together/dba Cat Travel Group makes no promise, warranty, or guarantee, either express or implied, as to a specific outcome or result, or the expectation, perspective, or experience of Traveler.

TRAVEL PROTECTION: It is highly recommended that you get Travel Protection. Chasing Adventures Together/dba Cat Travel Group is not responsible for Trip, Cancellation, Interruption, Baggage Loss or Delay, Medical Expenses, Pandemics, Wars, Acts of God and more. You are required to select and purchase travel insurance yourself for domestic and international tours.

TRAVEL DOCUMENTS: Provided full payment is received no later than your Final Payment Due date, travel documents and travel instructions will be sent via email and/or mail 30 days or earlier prior to travel. If paper documents are requested when e-documents are available, documents will be delivered via USPS approximately 14-21 days prior, and a fee of \$30 will apply. A complete street address is required (no PO boxes).

CHILDREN: All children under 18 must be accompanied by an adult. Accompanying adults are responsible for the safety of their children including providing any necessary safety equipment (such as infant/child seats) where appropriate. Please note that many countries have adopted practices to prevent international abductions of children. If a person under the age of 18 years will be travelling with an adult other than his/her parents, or with only one parent, a notarized letter written by the parents, or non-travelling parent, granting authorization to travel, including the dates of travel should be carried.

PRICES: All prices listed are per person based upon shared twin room occupancy unless otherwise clearly specified. Prices do not include items of a personal nature such as laundry, wines, water, beverages, food (other than at all-inclusive resorts or where clearly specified), passport and visa fees, insurance, and foreign port taxes unless specifically indicated in the package inclusions. Prices are correct at time of publication; however, as airfares continually fluctuate and classes of service may have limited capacity, tour package prices and availability will change accordingly. In case of human or computer error, Chasing Adventures Together/dba Cat Travel Group reserves the right to re-invoice for the correct price or service. A full refund will be made to passengers who choose not to pay an increase, provided Cat Travel Group receives a written cancellation within five days of the price increase notification.

PAYMENTS & CANCELLATION

Deposit: A deposit is due at the time of reservation. All deposits are non-refundable and non-transferrable. All reservations (except where specified) will require a deposit and will be clearly noted the amount due and monthly payment plan.

Full Payment: All reservations can be paid in full at time of booking as long as the tour still has available space.



Late Payment: If there is any outstanding balance by the Final Payment Due date listed on your invoice, a late fee will automatically be added to your invoice one day after your final payment date. Late fees vary. Please see each individual tour description for late fee cost.

Reinstatement of Reservations: If your travel reservations have been cancelled, and you notify us within 14 days that you want to reinstate your reservations, a service reinstatement fee of \$50 (\$200 for international tours) will be added to your invoice and must be paid in advance in order to apply for reconfirmation of services.

Last Minute Reservations: All reservations must be made no later than 30 days prior to departure. If requested services cannot be confirmed, payment will be refunded. If services are confirmed, final payment is due within 24 hours and all applicable cancellation penalties will apply.

Form of Payment: US dollar, bank check, money order, major credit cards or debit cards. All payments made within 30 days of departure must be made by credit or debit card only. Credit card charges will be accepted by phone or online to fulfill non-refundable deposit requirement. There is a \$50 fee for all returned checks.

Cancellation: Once reservations have been made, cancellations will only be accepted in writing. Email your cancellation request to kari@cattravel.com with your invoice number, full name, and date of travel. If you do not receive an acknowledgement within 48 hours, please call 404-369-3825 to ensure your information was received.

Reservation Changes: Changes to an existing reservation, whatever the cause, will incur a \$50 per person charge plus any additional supplier fees. This includes name changes* and removal of any services such as optional tours and transfers. *Please note that name changes to airline reservations are subject to full cancellation and rebooking. Replacing a traveling passenger with another traveling passenger constitutes a cancellation, subject to cancellation penalties, and is not covered by this Reservation Changes policy. Changes or additions after departure are subject to local rates at the time of amendment and must be paid directly by the passenger to the service provider. There are no refunds for unused services.

TRAVELERS WITH DISABILITIES

In order to fully enjoy your Chasing Adventures Together/dba Cat Travel Group tour, we recommend that you select a trip that is suitable to your physical capabilities. Tour participants requiring any form of assistance, including travelers with physical disabilities, sight or hearing impairments, are required to notify Chasing Adventures Together/dba Cat Travel Group prior to reservation for review and our agreement. Additionally, the tour participant must be accompanied by an individual responsible for providing those services. Tour managers, guides, drivers or other tour, hotel, ship personnel are not able to provide such assistance. In order to participate in escorted tours, passengers must be able to understand and follow instructions given by the Tour Director at all times, both for the successful operation of the tour as well as for their personal safety. Chasing Adventures Together/dba Cat Travel Group reserves the right to reject participation or remove any individual from a tour if notification was not provided and/or when, in our sole judgment, continued participation would significantly hinder the services to be provided to all guests. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will be the sole responsibility of the passenger. Escorted tours are fast-paced, often requiring lengthy walks over uneven terrain. In the interests of group harmony, clients should be able to maintain the pace of the tour. Clients with special needs may be better served independently. Chasing Adventures Together/dba Cat Travel Group can suggest touring options based upon specific requirements.

Wheelchairs & Walkers: USA Tours: Pursuant to the Americans with Disabilities Act (the ADA), Chasing Adventures Together/dba Cat Travel Group seeks to accommodate disabled travelers to the extent possible and Page **3** of **14**



consistent with the specific tour itinerary. Nevertheless, you may find that certain tour features may not be accessible to the extent that you require a wheelchair, scooter, or other special equipment to participate. We cannot provide individual assistance to travelers with wheelchairs or other mobility devices. We regret that some itineraries cannot accommodate wheelchairs or motorized scooters. Passengers are required to advise Chasing Adventures Together/dba Cat Travel Group of their accessibility requirements prior to booking in order for Chasing Adventures Together/dba Cat Travel Group to determine if reasonable accommodations are available. Chasing Adventures Together/dba Cat Travel Group will endeavor to accommodate special access needs, but does not guarantee that it will be able to do so in all cases.

International Tours: Hotels, sea and river cruises outside of the United States are not required to comply with ADA requirements and therefore may not have ramps, wide entryways or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers and motorized scooters. Due to physical constraints and space limitations, wheelchairs, walkers and motorized scooters may not be taken aboard motor coaches and river cruises.

Service Animals: Service animals cannot be accommodated on international escorted tours. Passengers on USA escorted tours who require a service dog because of a disability should check with Chasing Adventures Together/dba Cat Travel Group

AIRLINES: Chasing Adventures Together/dba Cat Travel Group is not responsible for the services and policies imposed by the airlines. Airline schedules and flights are subject to change without notice. Chasing Adventures Together/dba Cat Travel Group is not responsible for penalties incurred for tickets, international or domestic, not issued by Chasing Adventures Together/dba Cat Travel Group due to schedule and/or flight changes. Airline reservations completed online are subject to review and, should Chasing Adventures Together/dba Cat Travel Group deem it necessary, may be rebooked to match minimum connecting time requirements and/or tour package itineraries, in which case you will be notified immediately. Airlines reserve the right to demand immediate issuance of tickets whenever they determine that specific flights are heavily booked even when normal ticketing rules do not require tickets to be issued until a later date. In this instance, Chasing Adventures Together/dba Cat Travel Group will require immediate and full payment of the airfare. This situation overrides invoice terms and conditions and payment due dates. If full payment is not received, seats will be cancelled by the airline and may not be available to be rebooked on the same flights or at the same airfare. Any replacement air arrangements and airfare will be the sole responsibility of the passenger.

Airline Tickets: Once full payment is received; Chasing Adventures Together/dba Cat Travel Group airline tickets will be issued and are fully non-refundable. Should airline tickets require to be issued earlier than the Final Payment due date, you may be required to pay a larger non-refundable deposit and/or complete full payment.

Airline Seat Assignments: The airlines bear sole authority of assigning seats on group flights. Chasing Adventures Together/dba Cat Travel Group airline contracts are for economy class seats only. If you require another class of service, you may consider purchasing your own flights and purchasing your land only package from Chasing Adventures Together/dba Cat Travel Group.

Airline Frequent Flier Programs: Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules which are updated frequently. Some discounted or promotional airfares as well as some code-



share flights are not eligible for mileage accrual. Some private airfares, such as a " Chasing Adventures Together/dba Cat Travel Group ", are not eligible for mileage or may qualify for reduced mileage, even if the same airline class of service is eligible for full mileage when sold as an "Instant Purchase" published airfare. Not all published airfares are eligible for mileage. Chasing Adventures Together/dba Cat Travel Group will record frequent flier numbers when provided by the passenger prior to travel documents being issued. However, the addition of frequent flier numbers to airline records does not guarantee mileage eligibility which is at the sole discretion of each airline. Airline schedule changes may result in flights which were originally eligible for mileage accrual no longer being eligible. We highly recommend passengers to provide their frequent flier account information whenever checking in online and/or at the airport check-in desk. After travel has commenced, it is often not possible to apply for frequent mileage credit. Passengers are also responsible to determine whether previously earned mileage may be applied to flights to secure upgrades.

Contact Information: Pursuant to TSA Secure Flight requirements, passengers are responsible to provide Chasing Adventures Together/dba Cat Travel Group with their name as it appears on their passport (or other government-issued I.D. when traveling), date of birth, gender, address, phone number, email and fax data for all passengers. Passengers must ensure that names are correctly listed on their invoice. Chasing Adventures Together/dba Cat Travel Group will not be responsible for passengers who do not receive an invoice or documents or are denied boarding due to inaccurate information.

Airline Name Changes: Any name change including minor spelling corrections may require airline reservations to be canceled and rebooked. Reservations are subject to current availability and pricing at the time of rebooking. Once airline tickets are issued, subsequent name corrections will be subject to an airline rebooking fee which may be as much as the full value of the airline ticket plus a \$50 revision fee per change. Chasing Adventures Together/dba Cat Travel Group will not be held responsible for the denial of services by a carrier due to any name discrepancy. Name changes must be advised in writing at kari@cattravelgroup.com.

Airline Taxes & Fuel Surcharges: If you purchased airfare, airline taxes and fuel surcharges are included. Prior to completion of full payment there is a potential for a price increase(s) due to increases in government levied taxes and fees and/or fuel surcharges. To avoid potential increases, you may choose to accelerate your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases but are fully non-refundable. Certain overseas domestic flights are subject to air taxes which can only be paid locally; in these cases, the specific flights and amounts of those taxes are indicated in our package presentation and predeparture documentation.

Schedule Changes: In the event of an airline schedule change, Chasing Adventures Together/dba Cat Travel Group will make every effort to inform passengers of the schedule change and new flight schedule prior to departure. Chasing Adventures Together/dba Cat Travel Group is not responsible for schedule changes including, when applicable, changes in routing and/or the number of stops in the itinerary. Chasing Adventures Together/dba Cat Travel Group is unable to provide compensation for schedule changes, seat assignment modifications, or cancellations implemented by an airline. In the event of any change in flight itinerary made directly between passengers and their airline, it is the passengers' responsibility to advise Cat Travel Group of amended flight details in writing at kari@cattravelgroup.com. Chasing Adventures Together/dba Cat Travel Group cannot be held responsible for land services, including arrival and/or departure transfers, if flights are changed without its knowledge.

Hotel Accommodations: All rooms requested are standard twin-bedded (two single beds) rooms with private facilities, unless you have specifically requested a king/double size bed. Please understand although we will make a

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bed type request on your behalf, bed types are subject to availability. Room selection in all cases is strictly at the discretion of the hotel's management on a run-of-house basis. Triple and quad occupancy rooms consist of two beds for cruises, where triple and quad rooms will consist a twin bed for each person. Some single rooms are smaller than a standard room size. The number of persons accommodated does not dictate the room size. Although available at most 4 and 5 star hotels, use of air-conditioning abroad differs greatly from the United States. Many European hotels were built before central air-conditioning was introduced. Air-conditioning is often shut down at night and from the end until the start of the summer months. All hotel rates are based on Chasing Adventures Together/dba Cat Travel Group agreements with its suppliers and are not negotiable. Hotel check-in time is generally not before 3:00 p.m. and check-out time is prior to noon. Please be sure that adequate arrangements for accommodations have been taken into consideration when a late-night flight is being used. If a day room is included in the itinerary, check-out will normally be 6:00 p.m. We reserve the right to make substitutions with hotels of equal standard. There will be no refunds for any difference in the cost of those accommodations.

Hotel & Cruise Profiles: Chasing Adventures Together/dba Cat Travel Group hotel and cruise ship profiles are based upon information provided to Chasing Adventures Together/dba Cat Travel Group by hotel and cruise ship partners and their representatives, including images and descriptions of individual properties. Star-ratings may differ from country to country. Chasing Adventures Together/dba Cat Travel Group does its best to maintain current information, however is not responsible for any inaccuracies, changes in description details or amenities, or images provided by third parties.

Meals: As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included, unless specifically stated. Although Chasing Adventures Together/dba Cat Travel Group cannot make guarantees, every effort will be made to honor special dietary requests submitted in writing at least 4 weeks prior to departure at mailto:kari@cattravelgroup.com.

Transfers: Transfers are provided as indicated for each tour by car, minibus, or motor coach provided airfare is purchased from Chasing Adventures Together/dba Cat Travel Group. If you purchase a land-only tour, or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will have the responsibility to purchase your own transfer to the hotel. Your arrival transfer is guaranteed for up to one hour from your scheduled arrival time in order to compensate for minor delays. Chasing Adventures Together/dba Cat Travel Group or the transfer company will not be responsible for flight delays, for any reason, beyond one hour from your originally scheduled arrival time. In case of a delay, whether due to flight delay, immigration and customs, or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements such as a taxi. Transfer costs are non-refundable, and any additional expenses will be your responsibility. The cost of a transfer is more expensive than hiring a taxi, as a Chasing Adventures Together/dba Cat Travel Group transfer necessarily includes round trip service, or 'dead-leg', meaning that our driver must come to the airport, hotel or pier only to pick you up and necessarily loses a one-way fare. Often the places of call (airports, seaports, hotels) demand entrance and parking fees, where drivers may have to wait for up to an hour. Chasing Adventures Together/dba Cat Travel Group transfer drivers, while not employees of Chasing Adventures Together/dba Cat Travel Group, are reliable. They provide you with a full welcome service, transfer you to the correct location and are prepared to answer your questions along your ride. Passengers comfortable hiring a taxi on their own and do not require assistance will save money.

Sightseeing & Itinerary: Will be operated by motor-vehicle, its size dictated by the number of participants. Chasing Adventures Together/dba Cat Travel Group tours have been designed to accommodate individuals as well



as groups. Times listed in itineraries are approximate and meant only as guidelines. Some itineraries may have early morning start times for sightseeing in order to complete the touring during daylight hours or avoid afternoon heat in tropical and desert climates. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Arriving late may be considered a "no-show", in which case you will not be eligible for refund for the unused service(s). We cannot guarantee the number of passengers who will be on any given tour. You may find that you are traveling with a sizeable group or only with your own companions. Services, however, will remain constant no matter the number of tour participants. Persons requiring any assistance or who have any form of disability should refer to section "Travelers with Disabilities". On dates including, but not limited to religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to unforeseen circumstances including weather conditions there may be last-minute changes, sometimes after arrival, in affecting the sequence of the tour, locations visited and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of similar category. In such cases there will be no cost adjustment. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations, however Chasing Adventures Together/dba Cat Travel Group will decide based on the conditions whether to amend an itinerary. Chasing Adventures Together/dba Cat Travel Group itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute an endorsement of any specific service provider and the decision to participate in any such activities should be made independently and with due consideration.

Rail: Once full payment is received, Chasing Adventures Together/dba Cat Travel Group will select train times, rail tickets will be issued and are fully non-refundable, except where requested in writing prior to final payment. Passengers traveling with a group may not request alternative train times. Once issued, rail tickets are valid for the dates and times specified. Some exchanges must be done locally at the station due to fare restrictions. Changes may be subject to local charges, fees, and fare increases. Once the booked train has departed, changes are no longer possible, nor can amendments be completed on board the train. Chasing Adventures Together/dba Cat Travel Group does not control seat assignments which are entirely at the discretion of the rail companies. Once rail tickets are issued, they are fully non-refundable and non-changeable.

Group Harmony: To ensure the desired group synergy, Chasing Adventures Together/dba Cat Travel Group reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group, including, but not limited to, individuals who are intoxicated and/or under the influence of drugs leading to a negative experience for the remainder of the group. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will necessarily be borne by the passenger. All unused services are non-refundable.

CRUISES:

Ship & Itinerary Changes: Cruise itineraries and ships are subject to change without notice. Furthermore, cruise ships may be chartered and/or departure dates canceled, in which case all monies will be refunded. Chasing Adventures Together/dba Cat Travel Group takes no responsibility for ship substitutions or itinerary changes imposed by a cruise line and is not responsible for any losses you may incur including the issuance and/or cancellation of airline tickets or visa fees.

Medical Services: Many ships do not carry a doctor or nurse onboard. Should medical attention be required, local services will be contacted. Resulting charges will be the responsibility of the passenger. Chasing Adventures Together/dba Cat Travel Group and the cruise ship operator are not responsible for the services provided.



Health Requirements: Check with your healthcare provider for up-to-date requirements. You may also check the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization

(http://www.who.int/en/) for their recommendations. Required inoculations, if any, must be recorded by clients' health practitioner on a valid vaccination certificate which the client must carry for proof of inoculation where required. Individuals with heart disease, chronic illness, physical handicap, advanced pregnancy, or mental illness should not participate in these rigorous travel programs. Any person who arrives to the destination ill with apparent fever or becomes ill during the tour, will be removed from the group and directed to a local medical facility for diagnosis. Only upon clearance by an accredited medical facility will that individual be allowed to resume group travel. All costs associated with medical treatment and related expenses such as additional hotel nights or transportation not included in the original itinerary, will be borne by the passenger. Please note that some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at:

http://www.dot.gov/.../avi.../aircraft-disinsection-requirements.

Luggage (Airlines): Checked bags are typically limited to a total dimension of 62 inches by adding length + width + height (example: 26"+26"+10" = 62"), and a maximum weight of 50 lbs (23kg). Many airlines apply charges for checked bags Chasing Adventures Together/dba Cat Travel Group is not responsible for checked bag fees, excess luggage or weight charges levied by an airline. If your luggage is lost or damaged by the airlines, a baggage claim form MUST be filed with the carrier before leaving the airport. We recommend that you use brightly colored luggage tags, straps or other identifiers to help you locate your luggage upon arrival or to describe it if it is lost.

Luggage (Escorted Tours): All Chasing Adventures Together/dba Cat Travel Group escorted tour buses allow one piece of luggage per person, plus carry-on bag. Additional baggage will be subject to a handling charge of \$100 per piece. As Chasing Adventures Together/dba Cat Travel Group will not be responsible for loss or damage to luggage and personal belongings, you MUST report any loss or damage immediately at the time of the incident and obtain a written report from the local authority for submission to your insurance provider.

Tipping: Complete tipping guidelines are as follows:

Drivers including private cars and motorcoach drivers: \$5-\$10 per person, per day

Tour Guides: \$10-\$20 per person, per day

PASSENGER AGREEMENT: All passengers are required to complete a Passenger Agreement prior to travel and, by so doing, formally accept Chasing Adventures Together/dba Cat Travel Group Terms & Conditions. Passengers booking online will be required to complete the Passenger Agreement at the time of booking. Passengers booking via telephone will be provided a verbal review of the Passenger Agreement, which will be delivered via email shortly after the time of booking. Customers who are unable to receive and complete their Passenger Agreement via email may request the Agreement be provided via fax or mail. Travel documents will not be released without a completed Passenger Agreement. Chasing Adventures Together/dba Cat Travel Group Divas reserves the right to cancel bookings and return deposits without a completed Passenger Agreement. The Passenger Agreement incorporates these Terms & Conditions including the following Release from Liability, Assumption of Risk and Binding Arbitration Clauses. Completion of the Passenger Agreement constitutes agreement to these Travel Terms & Conditions and Chasing Adventures Together/dba Cat Travel Group Release from Liability, Assumption of Risk and Binding Arbitration Clause.



RELEASE FROM LIABILITY: Chasing Adventures Together/dba Cat Travel Group., its shareholders, directors, officers, employees and affiliates, (collectively " Chasing Adventures Together/dba Cat Travel Group ") does not own or operate any entity which is to or does provide goods or services for your trip including, for example, ownership or control over hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Chasing Adventures Together/dba Cat Travel Group is not liable for any negligent or willful act or failure to act of any such person or entity, or of any other third party. Without limitation, Chasing Adventures Together/dba Cat Travel Group is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, epidemics or the threat thereof or for any other cause beyond the direct control of Chasing Adventures Together/dba Cat Travel Group. In addition, I release Chasing Adventures Together/dba Cat Travel Group from its own negligence and assume all risk thereof.

ASSUMPTION OF RISK: I am aware that travel such as that I am undertaking involves hazardous activities, with a risk of illness, injury or death which may be caused by forces of nature, animals, insects or flora, the negligence of Chasing Adventures Together/dba Cat Travel Group, or other persons and companies known or unknown, or of willful or criminal conduct of third parties. I am aware that weather conditions may be severe, adverse and/or unpleasant. I am also aware that medical services or facilities may not be readily available or accessible during some or all of the time during which I am participating on the trip. In order to partake of the enjoyment and excitement of this trip I am willing to accept the risks and uncertainty involved as being an integral part of my adventure. I hereby accept and assume full responsibility for any and all risks of illness, injury or death and of the negligence of Chasing Adventures Together/dba Cat Travel Group and agree to hold harmless and release Chasing Adventures Together/dba Cat Travel Group from claims of third party negligence. I understand the physical requirements of the activity in which I will be participating, and I currently have no known physical, medical or mental condition which would impair my ability to participate in this tour or my safety in this activity, and I am willing to assume all risks that may be created, directly or indirectly, by any such condition. I hereby authorize Chasing Adventures Together/dba Cat Travel Group or my local ground handler or others to arrange for any emergency medical treatment and hospitalization as may be necessary for me because of participation in this activity without my further consent.

Traveler agrees to participate in the trip and related activities that are held and sponsored by Chasing Adventures Together/dba Cat Travel Group and to release, waive, discharge, and covenant not to sue, and agree to hold Chasing Adventures Together/dba Cat Travel Group, its trustees, officers, directors, servants, agents, volunteers, contractors, and employees or "Releases" from and against any and all liabilities, demands, suits, costs, claims, or injuries, including death, that Traveler may sustain during or in conjunction with the trip or related activities. This total waiver of liability is intended to be a full and complete waiver and release of Chasing Adventures Together/dba Cat Travel Group from any liability for any damages or injuries that may occur as a result of the trip or related activities, and that Traveler is giving up any rights to legal recourse that they may have or obtain against Chasing Adventures Together/dba Cat Travel Group or its related parties.



GLOBAL EVENTS: The following policies and procedures are applicable to global diseases/pandemics, natural disasters, border closings/quarantines, acts of God, and acts of war/terrorism, emergent situations, civil unrest or turmoil in the country (hereinafter "Global Events"), or any other reason and travel policies as applicable to all Chasing Adventures Together/dba Cat Travel Group trips. By way of background, in recent years, there have been an onslaught of global illnesses that have had some level of contagion that have affected travel. In recent months especially, the prevalence of COVID-19 (commonly referred to as the "coronavirus") has had an impact on the travel industry including flight cancellations, trip cancellations, and more. This policy shall be applicable to any trip that is cancelled for any reason, either relating to a Global Event, or for any other reason. By booking this trip, you are agreeing to the following:

- 1. These provisions apply to COVID-19 or any other communicable disease that may arise or currently exists now or in the future, or for any reason listed above and below, or for any reason, even if unstated, in the sole discretion of Chasing Adventures Together/dba Cat Travel Group.
- 2. Chasing Adventures Together/dba Cat Travel Group has and reserves the right to cancel or terminate any trip at any time, in its sole discretion and at its sole determination. Chasing Adventures Together/dba Cat Travel Group shall be able to cancel any trip for any reason or sole discretion, including, but not limited to: global pandemics/diseases, natural disasters, border closings/quarantines, acts of God, acts of war/terrorism, civil unrest or turmoil in the country or reason.
- 3. In the event that any trip is cancelled, for any reason, Chasing Adventures Together/dba Cat Travel Group will not issue refunds of any payments made for any reason. Attendees will only be entitled to credit for future trips. If an Attendee elects not to attend a trip for any reason other than Chasing Adventures Together/dba Cat Travel Group cancelling the trip, the payment rules and provisions as stated in other sections of this Policy will prevail.
- 4. If any trip is cancelled, Chasing Adventures Together/dba Cat Travel Group will solely provide email notification to attendees. Attendees are responsible for ensuring that they are checking their email and receiving emails from Chasing Adventures Together/dba Cat Travel Group. Chasing Adventures Together/dba Cat Travel Group is not obligated to give any other form of notice of trip cancellation. We will keep you updated in a timely manner, and if there is no notification as to cancellation you can proceed as planned.
- 5. Attendee understands and acknowledges that international travel is an ever-changing situation Chasing Adventures Together/dba Cat Travel Group will do its best to keep attendees reasonably informed of any changes that may affect the trip, for any of the reasons detailed above.
- 6. Attendees are required and responsible for obtaining adequate travel insurance to cover the trip. Chasing Adventures Together/dba Cat Travel Group recommends that attendees acquire "cancel for any reason" insurance to better coverage. Chasing Adventures Together/dba Cat Travel Group Policy on COVID-19 and Other Global Illnesses coverage in the event of a global "pandemic" or other level spread of illness or any other Global Event. Chasing Adventures Together/dba Cat Travel Group will not be responsible for:
 - A. The cost of any travel insurance that Attendee procures.
 - B. The cost of any expenditures that Attendee incurs relating to any cancelled trip; or
 - C. Any costs that are denied coverage by travel insurance, either through claims or otherwise.
 - D. For the avoidance of doubt, by way of example, if Attendee's travel insurance will not cover a flight for a cancelled trip, Chasing Adventures Together/dba Cat Travel Group bears no responsibility for covering or reimbursing Attendee for such expenditure. E. Please also note that Chasing Adventures Together/dba Cat Travel Group cannot delay payments or hold spots while Attendees wait to learn about travel insurance claims.



- 7. Chasing Adventures Together/dba Cat Travel Group will closely monitor and will likely cancel any affected trip if the travel advisory for the country in which any portion of the trip occurs reaches a "Level 3" travel advisory within 8 weeks of the trip. Chasing Adventures Together/dba Cat Travel Group has the right to cancel any trip even if it doesn't involve a travel advisory of Level 3, as well. Assessments regarding trips will be made on a case-by-case basis at Chasing Adventures Together/dba Cat Travel Group sole discretion.
- 8. Chasing Adventures Together/dba Cat Travel Group will do its best to let attendees know if a trip is cancelled at least two (2) months prior to the trip. However, this time frame cannot be guaranteed and is not always feasible due to of the ever-changing nature of such travel advisories and Global Events, especially with respect to global pandemics/diseases.
- 9. If Chasing Adventures Together/dba Cat Travel Group offers attendees the option to cancel or change a trip, there will be a very specific and stated timetable or window for such attendee-determined cancellations. Any Attendee cancellations outside of that stated period will result in the payments made being nonrefundable and non-transferable. The option to change dates of a trip will be at Chasing Adventures Together/dba Cat Travel Group sole discretion.
- 10. If an Attendee opts to cancel outside of or beyond Chasing Adventures Together/dba Cat Travel Group cancelling a trip, then standard rules regarding refunds and the nonrefundable nature of payments applies.
- 11. For trips that are proceeding and are not cancelled Chasing Adventures Together/dba Cat Travel Group has the right to make changes to the itineraries and lodging, at its sole discretion.
- 12. While Chasing Adventures Together/dba Cat Travel Group realizes that airline pricing fluctuates and can change instantaneously, Chasing Adventures Together/dba Cat Travel Group advises that it may be prudent, with the nature of COVID-19 and other diseases, and Global Events, that Attendees may not want to obtain plane tickets extremely early with respect to the trip and may not want to book more than three (3) months prior to a trip, bearing in mind the fact that prices fluctuate. Ultimately, Attendee is responsible for her own airfare, and Chasing Adventures Together/dba Cat Travel Group bears no responsibility for lost airfare or price increases or decreases in airfare, or lack of availability, even if a trip is cancelled for reasons outside the aforementioned reasons
- 13. Chasing Adventures Together/dba Cat Travel Group is not responsible for the following for any reason, regardless of trip cancellation or continuation:
 - A. Airfare purchased for the trip, whether the trip continues as scheduled, is modified or changed, is postponed, or is cancelled
 - B. Any costs associated with change fees for plane tickets
 - C. Any costs associated with quarantine orders, including but not limited to the following:
 - i. If Attendee is quarantined overseas and unable to return to the country of origin or residence, for any period of time
 - ii. If Attendee is quarantined upon arrival back at the country of origin or residence, for any period of time
 - iii. If Attendee is required to "self quarantine" or "self isolate" upon return to her country of origin or residence; or
 - iv. Any costs associated with any such order whether they be direct or consequential (hotel costs, change fees, lodging, etc.) or incidental (loss in ages/employment, additional costs associated with quarantine, etc.).



- 14. If Chasing Adventures Together/dba Cat Travel Group elects to cancel a trip for any reason, the following will occur:
 - A. Attendee will be notified promptly of the intent to cancel the trip.
 - B. No payments that have been made will be refundable. Chasing Adventures Together/dba Cat Travel Group will issue a credit to be used on a future trip.
 - C. Chasing Adventures Together/dba Cat Travel Group will provide Attendee with the amount of credit that will be afforded Attendee to be used on another trip.
 - D. Any credit issued will only be for payments made to Chasing Adventures Together/dba Cat Travel Group. It will not include payments made to any third party by Attendee.
 - E. Any credit used can only be applied to one (1) future Chasing Adventures Together/dba Cat Travel Group trip with a value of at least 75% of the initial trip cost. Trip credit must be used by the end of the next full calendar year.
 - F. The usage of such credit will be applied to a trip with travel during the next calendar year. This means that the trip must be traveled or commenced by the end of the next calendar year, not that the deposit has been paid for a trip occurring two years out.
 - G. Trip credits will not be extended if the Attendee fails to use the credit or if the Attendee fails to book an available trip during the next calendar year.
 - H. No additional spots will be added to accommodate an Attendee who fails to book an open trip during the next calendar year.
 - I. Attendee can then notify Chasing Adventures Together/dba Cat Travel Group of her intent to use the credit to be applied to that trip, and any remaining cost overage for the new trip will be split into equal monthly payments or Attendee can pay the difference in one payment immediately upon notification of the excess amount.
 - J. Attendee will be allowed to make one transfer and will not be permitted to transfer to a different trip and make additional transfers.
 - K. Should the amount of the credit be in excess of the new trip price, Chasing Adventures Together/dba Cat Travel Group will issue a refund for the balance amount to the credit card Attendee made the last trip payment with. All overage refunds will take up to 14 business days to process from the time that Attendee notifies Chasing Adventures Together/dba Cat Travel Group that it intends to use credit on a particular trip and Chasing Adventures Together/dba Cat Travel Group sends a confirmation of the booking and any overage amount.
- 15. If Attendee files a dispute for reimbursement of payment for a trip that Chasing Adventures Together/dba Cat Travel Group cancels or that Attendee no longer wishes to attend, all credits shall be forfeited, regardless of whether Attendee prevails in the dispute or not

BINDING ARBITRATION: I agree that any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. §§1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Georgia law and will take place in Atlanta, GA. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, you (and we) are waiving our right to a trial by jury.



VOLUNTARY PARTICIPATION: I acknowledge that I have voluntarily applied to participate on the trip designated on this application (or a trip which I may change to) and that I have read the description of the trip as it appears in the current Chasing Adventures Together/dba Cat Travel Group website relating to the trip, together with all information contained in this application. I am voluntarily participating in this trip with knowledge of the hazards involved.

KNOWING AND VOLUNTARY EXECUTION: I have carefully read these Terms and Conditions and the booking information sections of this document, and fully understand its contents. I am aware that this is a release of liability and a contract between myself and Chasing Adventures Together/dba Cat Travel Group and agree of my own free will. By signing, I agree to these Travel Terms & Conditions and Chasing Adventures Together/dba Cat Travel Group Release from Liability, Assumption of Risk and Binding Arbitration Clause for myself, each member of my traveling party and any minor children accompanying me.

PHOTOGRAPHIC RELEASE: Traveler grants Chasing Adventures Together/dba Cat Travel Group the right to take photographs, record videos, and/or use social media posts of Traveler in conjunction with travel and/or activities hosted by Chasing Adventures Together/dba Cat Travel Group, before, during, and after such travel and activities. Traveler authorizes Chasing Adventures Together/dba Cat Travel Group, its employees, contractors, assignees, transferees, agents, and any other third parties working on Chasing Adventures Together/dba Cat Travel Group behalf, to copyright, use, and publish the photographs, videos, and social media posts in print and/or electronically. Chasing Adventures Together/dba Cat Travel Group may use videos, photographs, or social media posts of Traveler with or without Traveler's name and for any lawful purposes, including for example, such purposes as publicity, illustration, advertising, promotion, fund-raising, and social media / internet content. Chasing Adventures Together/dba Cat Travel Group is released from any reasonable expectation of privacy or confidentiality associated with such content. Traveler acknowledges she does not expect and will not receive financial compensation of any kind associated with the taking, publication, or other use of such photographs, videos, and social media posts. Traveler further releases Chasing Adventures Together/dba Cat Travel Group, its employees, contractors, assignees, transferees, and any third parties acting on Chasing Adventures Together/dba Cat Travel Group behalf from any liability or claims by Traveler or any representative of Traveler, including those relating to right of publicity or usage of Traveler's name, likeness, image, voice, or any other identifying trait.

USE OF WEB SITE: WWW.CATTRAVELGROUP.COM

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